Minutes from the Adult Redeploy Illinois Oversight Board Performance Measurement Committee Thursday, October 24, 2013 1:00p.m.-3:00p.m.

Illinois Criminal Justice Information Authority (ICJIA), 300 w Adams St., 2nd fl, Chicago, IL 60606

Large Conference room

ARIOB board members present: Joe Antolin, Jordan Boulger (for Jack Cutrone), Kathy Starkovich (by phone, for Patricia Hayden), Walter Boyd, Non-ARIOB members present: Mary Ann Dyar, Lindsey LaPointe, Jordan Boulger

Mary Ann Dyar opened the meeting. Lindsey LaPointe called roll, and determined there was quorum.

Approval of previous meeting minutes

• The committee reviewed the minutes from April 23, 2014. Joe Antolin noted items left as questions in meeting minutes are marked for follow up at next meeting and could be included in old business/new business section. Joe Antolin made a motion to approve the minutes, Walter Boyd seconded, all in favor, none opposed, minutes approved with Joe Antolin's recommendation of classifying follow up items.

Goals of meeting

- Update on sites' progress in FY14
- Review of enhancements in performance measurement database and reporting
- Discussion of indicators for management dashboard
- Discussion of data needs and performance measurement for strategic planning

Update on sites' progress in FY14

- The committee discussed the two methods of data collection quarterly data pull and quarterly data report.
 - Quarterly data reports provide information about how many people each site is serving, successfully completions, number sent to IDOC, major activities in quarter, upcoming activities, and provides an opportunity for sites to communicate issues and technical assistance needs.
 - DuPage ARI has used two-page report, (similar to the quarterly data report) as an
 educational tool onsite and it may be possible to spread this practice to other ARI
 sites.
- The committee discussed the need to track and analyzing the unsuccessful non-IDOC terminations, such as transfer to other diversion programs, deaths, etc.
- The committee discussed the technical assistance requests received through quarterly data reports and goal to institutionalize the technical assistance process and performance measurement data feedback loop, for instance by ensuring all sites know the scope of available TA.
- The ability to provide technical assistance as requested in data reports is limited due to a growing number of sites and static administrative staffing levels.

Review of enhancements in performance measurement database and reporting

- Performance measurement occurs through the through ARI database.
- The committee reviewed and discussed the recent enhancements in performance measurement database and reporting, such as new indicators (behavioral health diagnosis, choice of drug, and information on results and utilization of drug testing); training of new sites on use of database and performance measurement process; and the timeline for use of the new database.
- The committee reviewed indicators for an expanded management dashboard with key elements obtained from a review of the Crime Reduction Act (CRA) statute such as assessments, financial incentives (grant funds), evidence-based practices in use, treatment completion, successful program completions, employment rates, Illinois Department of Corrections (IDOC) commitments. Discussed what ARIOB members may want to see highlighted on a management dashboard and the need for a dashboard to answer questions, instead of raising more questions. Discussed a dashboard for management purposes versus sharing performance measurement with the public. The committee looked at sample dashboards.
- Kathy Starkovich suggested utilizing a database to allow sites to see work by other sites to enhance collaboration.
- The committee discussed social impact bonds and time needed to collect data to make accurate calculations. The State of Illinois currently uses incarceration cost data (juvenile and adult) from 2006 through June 2012, although it may not be true cost data.
- Staff at the Illinois Criminal Justice Information Authority is working on adding reports to the ARI Access Database. This will provide the ability to look at enrollment trends, termination trends, current offense, new arrests and noncompliance while in program, probation and treatment conditions, other service information (such as substance abuse treatment or cognitive behavior therapy), average monthly contacts with probation, LSIR screening, and other assessment information. The new reports will provide information on selected quarter and compare to all prior periods. The new reports should ease amount of work at sites. ICJIA staff is still working on how to import data from other systems.
 - Current data provided is from data pulls from original ten sites; all other sites provided self-reported data.

Discussion of indicators for management dashboard

- Dashboard could be utilized for a collection and updates on the number of sites and map showing sites, the number of people diverted to date, current number of people served in quarter, and cumulative savings.
- CRA statute can be used as guide to determine what measures to display on dashboard. For instance, assessment of risk, assets, and needs. Staff currently collects data on risk level (LSIR) which is mandated for use throughout state and every probation department uses it. 95% of those (enrolled in ARI) with an LSIR score are high or moderate risk, which shows that population enrolled matches target population, but this may not be a good performance indicator.

- ARI Oversight Board is target audience for management dashboard. It would be helpful for board members and site representatives to provide 4-6 suggestions for dashboard content.
- Joe Antolin suggests treatment alternatives/substance abuse treatments (number referred/enrolled in treatment, number successfully completed), employment rates or disability or some form of income identified, success, recidivism/return-to-prison rate.
- Walter Boyd is interested in outcomes and how they relate to employment and income changes. Important to discuss income, engagement in jobs, etc. May also be useful to look at independent living, homelessness rates.

Discussion of data needs and performance measurement for strategic planning

- The committee discussed methods of identifying and recruiting counties to participate in ARI.
- Touched on data needed for outreach to new sites in near and distant future, such as reports from the Illinois Sentencing Policy Advisory Council on "Drivers of the Sentenced Population." The upcoming ARI strategic planning will likely continue this conversation on targeting specific populations with ARI funds.

Old business/new business

None

Upcoming meetings/continuing business

- Requesting board members and site representatives to provide 4-6 suggestions for dashboard content.
- Continue the conversation on targeting specific populations with ARI funds.

Old business/new business

None

Adjournment

• Walter Boyd made a motion to adjourn, Jordan Boulger seconds. All in favor, none opposed, meeting adjourned at 3:10pm.

(Approved 5/16/14)